

Technical Document

A920 of TeleCash From Fiserv



1. A920 owner's manual

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6.

2. A920

2.1 Introduction

This is the user manual for the A920 terminal with the TeleCash from fiserv app (TeleCash app) version 2.03.03.

2.2 Product scope

- → Terminal A920 4G
- → Terminal Charging Cradle A920
- → A920 power adapter with power plug and micro-USB cable
- → Battery A920
- → SIM card LTE500mini
- → Manual and safety instructions

2.2.1 Terminal A920





2.2.2 Power supply

The power supply is comprised of a plug-in adapter featuring a USB-A port, accompanied by a USB cable that transitions from USB-A to USB-C. This versatile cable can also be utilized in vehicles equipped with USB-A ports, thereby eliminating the necessity for a distinct car charger.



Power plug with plugged-in micro-USB cable

2.2.3 Charger

The power adapter is plugged into the back of the charging cradle.





Charging cradle

Connected power supply

2.3 Datasheet

Dimensions (L \times W \times H)	175.7 x 78 x 55 mm			
	458 g			
Memory	2 GB RAM, 16 GB Flash (expandable up to 32 GB through micro SD)			
Printer	Thermal printer paper roll: Ø 40mm			
Keyboard	Full Touch Display with situationally adapted keyboard variants			
	1 x On/Off Button			
	2 x Shortcuts			
Communication/interfaces	Wi-Fi (2.4GHz + 5GHz), Bluetooth 4.0 and 4G			
	1 Micro USB/OTG, 1 SIM and 2 SAM			
	1 Micro SD (up to 32GB)			
Accumulator	Lithium-ion 5250 mAH, 3.7V			
Power supply	Input: 100~240V AC, 50/60Hz			
	Output: 5.0V DC, 2.0A			
Approvals	DK TA7.2/DC POS 3.0, PCI-PTS 5.x			

3. Setup

3.1 Charging

Upon unveiling the cover situated on the device's rear, the SIM card slot can be discerned at the bottom left. Following the placement of the SIM card, the battery can be installed and the cover can be fastened.

The terminal can be powered either through the provided charging cradle or by directly connecting the cable with the terminal. The accompanying USB cable is customarily linked to the underside of the charging dock. The terminal should be stationed on the charging dock while it's operational until it accomplishes its inaugural full charge. The initial charging span can prolong up to six hours.





3.2 Commissioning

3.2.1 Inserting thermal paper

The thermal paper, printed on the back, is inserted at the top of the terminal. The paper tray is situated at the back of the top and can be opened by pulling on the latch (1). The pre-printed paper side (maximum size: 58 mm width, 40 mm diameter) should be loaded as shown in (3). The paper should slightly stick out when inserted.



1. Opening the latch



2. Opening the printer door



3. Inserting the paper

3.2.2 Wi-Fi and LTE

To ensure the terminal operates correctly, it must establish a connection to the payment host, the download system and the app store. This can be achieved either through the included SIM card or through Wi-Fi (WLAN).

As with all Android devices, the Wi-Fi connection is established through the settings. To do this, the drop-down bar is opened by swiping downwards from the top of the display. By tapping on the Wi-Fi symbol, it can be activated or deactivated. By holding down the icon, the network can be selected and configured.



3.3 Start

Upon booting up the terminal, the TeleCash app launches automatically.

If there are additional apps to be installed on the terminal, close the TeleCash app and open the CCVStore.



The TeleCash app can be started again by tapping on it.

3.3.1 Passwords

For some functions, such as the reconciliation or voiding a transaction, the cashier password is asked. In the default configuration, the password is: 222222.

This can be changed in the settings. See also point 5.3.7 "Settings".

4. Service

4.1 Start screen



App version:	Displaying the current version of the TeleCash app
Starting area:	Jump to the interface for entering the amount
Start button:	Jump to the home screen/Starting Area of the TeleCash app
Reconciliation button:	Jump to the Reconciliation screen
History button:	Jump to the Transaction history screen
Softkey button:	Jump to more features and services
Back button:	Jump back to the previous screen
Home button:	Jump to Terminal home menu
Recently used button:	Shows the currently launched applications/items

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4.2 Main menu



4.2.1 Start

The start button takes you back to the start screen of the app at any time.

4.2.2 Reconciliation/Register cut



A payment terminal gathers all authorised payment transactions. To initiate the money transfer, terminals must perform a so-called register cut, also referred to here as the reconciliation. All payment transactions are transferred to TeleCash and, following processing, to the banks. Until the payment transactions have been transferred, cancellations of the payment transactions are possible. If payment transactions are present, a daily register cut (Reconciliation) is necessary. (Also known as "Daily Closing.")

4.2.3 History



The History button 🧾 can be used to view the previous transaction history of the terminal. There is the option of printing a copy of the receipt for each transaction or cancellation entry.

4.2.4 Softkeys



The Softkeys button _____ can be used to call up functions of the terminal.

4.3 The starting area

By tapping the start area (the logo and the white background), the payment process is activated and the interface for inputting the transaction amount is displayed.



Start screen

TeleCash TeleC	ash from fi	serv
	0,00€	
1	2	3
4	5	6
7	8	9
	0	
×	<	0
⊲	0	

Amount entry screen

TeleCash from fiserv

4.3.1 Amount entry screen/Interface



Amount display:	Displaying the amount entered
Digit input pad:	Enter keys for entering amounts (without comma)
Cancel button:	Cancels the transaction process
Delete button:	Deletes the last digit
Okay button:	Confirms the input, call up the next screen



4.3.2 Standard payment process



5. Confirmation screen

6. Merchant receipt print screen

7. Customer receipt printing screen 8. Start screen

- 1. The payment process is initiated by tapping on the TeleCash logo or the starting area.
- 2. The amount to be paid is entered through the numeric keypad. The cent amounts should be entered without a comma. The amount entry is completed by tapping on the green okay button
- 3. The payment screen emerges with a request to present a payment card. There are several methods to read the card data with the terminal:
 - a. Insert the chip card, with the chip first, into the terminal from below
 - b. Present the card to the front, marked area through NFC
 - c. Swipe the card with the magnetic stripes through the upper card slot with the magnetic stripe reader (for foreign credit cards)

- In some cases, the PIN of the payment card must be inputted and confirmed with the green okay button
 In other cases, the card owner may have to sign on the bottom or the backside of the receipt once it is printed. Depending on the transaction, these steps may be bypassed.
- 5. The display confirms the successful payment or presents an error message.
- 6. The display of the printing process for the merchant receipt.
- 7. The display shows the printing process for the customer document. In this case, the printing of the customer receipt can be cancelled by tapping the red cross (a) or the waiting time for the customer receipt can be ended by immediately printing the receipt through pressing the green printer button (a).
- 8. The display shows the start screen.

4.3.3 Reconciliation



The Reconciliation (Register cut) initiates the money transfer and thus must be executed at the end of a day. The Reconciliation is started through the Reconciliation button on the home page. Alternatively, the Reconciliation button in the Revenue tab by the soft keys can be utilised.

The Reconciliation is secured by the cashier password. After inputting the password, the execution of the reconciliation must be confirmed. When the payment transactions are transmitted, all transactions are finalised and submitted. Upon completion of the process, the terminal automatically prints a totals receipt and erases the transaction data from the terminal.

4.3.4 Manual card entry

Manual card data entry is only possible for credit cards.



The manual card entry is done through the field with the three dots in the lower right corner. Here, both the corresponding card number and the expiry date of the card as well as the transaction amount can be entered.

4.3.5 Auswahl select



Enable the selection of payment options available on the card. (For Co-Badge payment cards.)

5. Softkeys

SOFTRE

The Softkeys button can be used to call up more functions of the terminal. Functions with gray butts are not activated on the terminal.







The following features are assigned to the VAS (Value Added Services) tab:

- → Void (Cancellation)
- Authorization by voice
- Tip
- → Cashback
- > Reservation
- → Refund
- CARDS&emotions
- → Regular customer

The following features are assigned to the Revenue tab:

- → Reconciliation (Register cut)
- → History
- → Total revenue
- → Intermediate revenue

The following features are assigned to the Service tab:

- → Init (= Initialization)
- \rightarrow Diagnosis
- → Configuration diagnosis
- → EMV diagnosis
- → CallTMS
- → Info
- → Settings
- → SECpos EVO Menu

5.1 VAS (Value added services)

5.1.1 General info



With the TeleCash app, the A920 can operate a variety of services. These are enabled by TeleCash in line with contractual agreements with TeleCash. The functions are highlighted in colour if they have been activated by TeleCash. Certain functions can be secured by inputting a password.

Examples of possible functional states:



- → Unlocked feature
- → No password

→ Locked feature

- → Unlocked feature
- → Password protected

5.1.2 Void (Cancellation)



To cancel a transaction, the "Void" function can 🙆 be selected in the VAS tab. After inputting the cashier's password, the "Transaction ID" must be entered. The "Transaction ID", printed as "TA-No." on the merchant or customer receipt, is required. Upon entering the "Transaction ID", a card prompt will appear. The terminal must be presented with the card used for the original transaction. Finally, a cancellation receipt is printed for the merchant and for the customer, if required.

Please note that a payment cancellation is only possible if the reconciliation (register cut) has not yet been performed.

Alternatively, a cancellation can also be executed through the transaction history. The History button en be used to search the history for the relevant entry. Then tap the circled X 🙆 . After entering the cashier's password, the card prompt will appear.





5.1.3 Authorization by voice (Telephone authorization)



If a credit card payment is declined with a note to contact the authorization authority, the payment can only be made through a telephone authorization. To do this, you must first contact the relevant office.

To subsequently carry out a telephone authorization, you have to tap on the button of the telephone authorization **C**, followed by entering the amount.

The authorisation ID, which is transmitted by the authorisation authority, must then be entered in the field. The corresponding credit card can then be presented to the terminal.

5.1.4 Refund



If a transaction can no longer be cancelled, the "Refund" option can be utilised. With a "Refund" (credit note), the amount is credited to the card account instead of being debited. Additional authorisations are required from the house bank for credit notes.

Upon tapping on the refund button \bigcirc , you will be prompted to enter the cashier's password. Subsequently, the amount can be entered and the corresponding card can be presented to the terminal. As with other transactions, the merchant receipt and, if desired, a customer receipt will be printed.

5.1.5 Tip



To allow tipping when making a card payment, you have to tap the corresponding button 🙍.

Firstly, input the bill amount excluding gratuity into the device, followed by the total sum inclusive of tip. The tip can be calculated automatically by pressing 5%, 10% or 15%, which will be added to the total sum. The sum can also be rounded up or down to the nearest euro using the "Plus" and "Minus" buttons. Tapping the buttons again will result in a whole euro being either added to or deducted from the total amount.

Be aware: The total sum, including the tip, cannot be less than the initial bill amount.

Upon confirming the total sum, the card can be presented to the terminal and the merchant receipt and, if required, the customer receipt will be printed.



The tip is shown separately on the receipt and the Reconciliation:

-TEST A920- Benedikt Beier RSS Feed TeleCash		M-E-R-C-H-A-N- -TEST Benedi RSS Tel Card paymen	T R-E-C-E-I-P-T A920- kt Beier Feed eCash t MASTERCARD		
Reconcil, w. closu	ire	Amount	30 00 EUR		Total
19.08.2024 16:51 T-ID	54047757	ranourre	50,00 EOR		lotal
TA-No.	000386	Tip amount	2,50 EUR	\longrightarrow	Tip amount
Receipt-No. from: 0170	to: 0173	Payment	27,50 EUR	\longrightarrow	Invoice amount
Totals EUR p-system quantity girocard Online Purchase 0001 thereof Tip Total 00001 girocard PIN Purchase 0001 Total 00001 girocard 00002	amount 18,40 2,40 18,40 150,00 150,00 168,40	19.08.2024 16: TA-No. 000384 Card number ## Chip VU-Number Authorization n EMV data: 0840008000/E800 00023030084000 D8 AS-Proc-Code = CaptRef.= 000 AID59: SM0384	32 T-ID 54047757 Receipt-No. 0172 #########881 00 Online 15777776 umber 880384 ////410302//90029 8000E80001/C8E127 /40 00 055 00 0		
MasterCard PIN Purchase 0002	65,00	Antwortcode = 0	٥		
Total 00002	65,00	Thank you for y	our purchase		
MasterCard 00002	65,00	We look forward visit	to your next		
Total 00004	233,40				
** Booked	**	** Payment :	Successful **		
	and the state of the				

Reconciliation

Merchant receipt



5.1.6 Cashback



With cashback, the cardholder can receive additional cash when carrying out a payment transaction. This money is debited from the card account.

After tapping on the cashback button (a), the invoice amount due must be entered, followed by the total amount, including the amount that the cardholder wants to withdraw in cash. The card must then be presented to the terminal. The receipts are then printed and the difference between the amount due and the total amount can be paid to the customer in cash.

5.1.7 Reservation



The reservation function offers the possibility to pre-authorize card payments. Later the reservation made can be increased or cancelled. The transaction number ("TA No.") and the authorization number for the options "Reservation increase", "Booking first reservation" and "Booking on extension" can be found on the receipt.



There are four kinds of reservation options, which are available after tapping the button 🤐 :

Reservation increase Booking first reservation Booking on extension	TeleCash from fiserv	
Reservation increase	Reservation	►
Booking first reservation	Reservation increase	۲
Booking on extension	Booking first reservation	►
	Booking on extension	•
	THE RECONCLUMINAL HISTORY	SOFTKEYS

- 1. Reservation: In this stage, the desired amount is checked online and provisionally reserved. To finalise payment of this amount, the option "Booking first reservation" is required.
- 2. Reservation increase: The reserved amount can be adjusted upwards several times. The transaction number ("TA No.") of the initial reservation must be used as well as an authorization number. If a payment is to be made that concludes the process, an "extension booking" will be carried out.
- 3. Booking first reservation: Serves to transfer the initial reservation to the final payment. For this, the corresponding amount, the TA number and the authorization number must be entered.
- 4. Booking on extension: Enables the conversion of an extended reservation into a final payment. The corresponding amount, TA no. and authorization number must also be entered into the terminal for this purpose.

After selecting the desired reservation function and entering the necessary information, the card must be presented to the terminal.

5.1.8 CARDS&emotions



CARDS&emotions is a card that can be used as a gift card, as a bonus card for regular purchases or as a customer gift as part of a promotional campaign for retailers. The CARDS&emotions card can be used to make purchases at card-issuing retailers.

The terminal can be used to access additional features of the CARDS&emotions card.

Balance	•	
Activation	•	
Charging	•	

After tapping on the CARDS&emotions button, 🧰 there are 3 options to choose from:

- 1. Balance: After the card has been presented to the terminal, a receipt with the currently available amount is printed.
- 2. Activation: The card is presented to the terminal to activate it. All gift cards that come from TeleCash have already been activated and have zero euros as a starting amount.
- 3. Charging: Enter the amount by which the card is to be topped up and present the voucher card. Please note that some cards can only be topped up once and that all merchant cards have a credit limit that cannot be exceeded. After topping up, a receipt is printed showing the amount topped up. The receipt also shows the current total credit balance on the card. Alternatively, the cards can also be topped up using the "Refund" button

After each transaction with a gift card, the current balance is printed on the receipt.



5.1.9 Regular customer



The regular customer function enables SEPA direct debit, although the terminal is set to a girocard payment. In the case of a SEPA direct debit, the bank does not guarantee payment.

To trigger a SEPA direct debit, tap the regular customer button be paid must be entered. After entering the amount, the customer card must be presented to the terminal. Once the card has been accepted, the receipts are printed. If prompted by the terminal, the merchant receipt must be signed.

5.1.10 Mail order/Telephone order ("MOTO")

General statement

A "MOTO" transaction is one of the so-called "Card Not Present" payments and can only be carried out with credit cards. In these transactions, the card and its owner are not physically present at the terminal. The card information is received by the terminal operator in writing (through post) or verbally (for example, during a phone call with the card owner). The credit card information is manually entered into the terminal. The necessary information includes:

- → The credit card number
- → The card's expiry date
- → The security code/verification value

Procedure

A MOTO transaction starts like a simple transaction. After entering the amount to be paid, click on the three dots (bottom right):



Tapping takes you to the menu for selecting the payment method.

After selecting "Manual card entry," enter the 16-digit credit card number, followed by the expiration date (month=>year) and the security code/verification value:



If all entries have been made correctly, the payment has been processed and the merchant receipt is printed. If desired, the customer receipt can also be printed simultaneously. Alternatively, both can be reprinted as copies through the transaction history.

5.1.11 QR scan function (Payment data)

If the function is activated for the terminal, additional data for a transaction can be read in by scanning a QR code. This can either be a payment amount and/or additional information (For example, invoice or article numbers in connection with the WaWi data function).

The additional information is then also printed on the payment receipt.

To scan a QR code, you have to press the symbol 🧝 in the top right corner when entering the amount.



This initiates the terminal's camera. The white frame acts as a guide for optimally capturing the QR code with the camera. The flash icon can be used to switch the camera's light on or off, aiding the scanning of the QR code in low light conditions. By tapping the keyboard icon in the lower right corner, you can revert to the standard payment screen for amount entry.

Once the code has been successfully scanned, a green success message is displayed, presenting the scanned information for confirmation. This can be confirmed by tapping "OK".



The payment (and thus the amount) then needs to be confirmed again. The remainder of the transaction now proceeds as a standard payment. The additional data (if available) is also printed on the document.

M-E-R-C-H-A-N-T R-E-C-E-I-P-T -TEST A920- Benedikt Beier RSS Feed TeleCash						
Card payment MASTERCARD						
Amount 27,00 EUR						
Tip amount 2,00 EUR						
Payment 25,00 EUR						
20.08.2024 09:12 T-ID 54047757 TA-No. 000389 Receipt-No. 0176 Card number ###########3881 00 Chip Online VU-Number 15777776 Authorization number 880389 EMV data: 0840008000/E800////410302//90029 0000230300840008000E80001/695E15 90/40						
AS-Proc-Code = 00 055 00 CaptRef.= 0000 AID59: SM0389 Antwortcode = 00						
Example for the QR scan feature						
Thank you for your purchase						
<pre>We look forward to your next visit ** Payment successful **</pre>						

This additional information is compiled together with the payment information under the "Reports wawidaten" section, thereby facilitating its evaluation. The information that is transmitted to the terminal through the QR code should be composed in the following manner:

Example for the QR scan feature;25,00

Initially, the text for the WaWi data must be defined. This text can include, for instance, the invoice number, the item number, the delivery note ID, the customer number or similar information. If the text is to contain multiple such pieces of information, they should be separated by a swung dash "~". Following this, the price is entered, preceded by a ";" (also known as a "semicolon"), allowing the terminal to distinguish the price from the text. Be aware that there is no empty space between the semicolon and the price. If this format is not adhered to, an error message will be generated:



If the QR code should not contain any additional information, the price can simply be specified with the preceding semicolon. Alternatively, there is no need to set a predetermined price; in this case, it can be omitted along with the semicolon.

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The following example invoice illustrates how this could be implemented.

TeleCash			2024	III 10226.020	54-ABC12345;47,11		Information within the QR code
		Να	RE _{ch}	Datur ECHNUN 6 Telefa Ku	INUNG m: 26. Februar 2024 IG. 20240226.02054 First Data GmbH arienberger Platz 1 1348 Bad Homburg n +49 69 7933 1261 nden-ID ABC12345		First additional information Second additional information
Verkäufer Au	uftrag	Zahlungsbedir Fällig bei Erha	ngungen	Fälligk	eitsdatum		
Menge Beschreibung			Zwischens	umme	Positionssumme		
			Mehrwerts Gesamt	teuer	<mark>47,11 €</mark>	\rightarrow	Price
Alle Rechnung	gen sind zahlbar an Firs Vielen Dank für	t Data GmbH Ihre Bestellung	– Marienbo g!	ader Pla	itz 1		



5.2 Revenue



In addition to the options to perform reconciliation and view the transaction history, the functions "Total Revenue" and "Interim Revenue" can be found here.

5.2.1 Reconciliation (Register cut)



The Reconciliation triggers the money transfer and must therefore be carried out at the end of a day. A Reconciliation is started through the Reconciliation button on the home page. Alternatively, the Reconciliation button in the revenue tab by the soft keys can be used.



The Reconciliation is secured by the cashier password. After entering the password, the execution of the reconciliation must be confirmed. All transactions are finalized and submitted with the transfer of the payment transactions. When the process is finished, the terminal automatically prints a totals receipt and deletes the transaction data from the terminal.



-TEST A920-							
Ben	edikt Beier						
	RSS Feed						
	letecash						
Reconcil. w. closure							
19.08.2024	16:51 T-ID	54047757					
TA-No.		000386					
Receipt-No.	from: 0170	to: 0173					
Т	otals EUR						
p-system	quantity	amount					
girocard Onl	ine	10 10					
Purchase	0001	2 40					
Total	.p	18 40					
locat	00001						
girocard PIN	4						
Purchase	0001	150,00					
Total	00001	150,00					
girocard	00002	168,40					
HasterCard	PTN						
Purchase	0002	65.00					
thereof [ip	2.50					
Total	00002	65,00					
MasterCard	00002	65,00					
Total	00004	233 40					
lorat	00004	233,40					
**	Booked	**					

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5.2.2 History



With the history button on the home page or through the Softkeys button in the revenue tab, the transaction history of the terminal can be viewed. There are options of printing a copy of the receipt or cancelling a transaction for each entry.



All transactions up to and including the last end of the day are listed here.

The listing shows:

- → The type of the transaction
- ightarrow The amount of the transaction
- → The payment method of the transaction
- → The date (in the format "YYYY-MM-DD")
- → The time of the transaction

A cancelled payment transaction is shown as cancelled in grey, with the amount crossed out and in parentheses "cancelled" before the type of transaction.



5.2.3 Total revenue



Total revenue

The Total revenue button can be used to show the sum of transactions since the last reconciliation on the display. These are broken down according to the individual payment methods. The total revenue can also be printed by using the print symbol in the right upper corner.

TeleCash from fiserv	TeleCash from fis	serv 🖷
Total revenue	Total 00001	-39,00
** lotal revenue **	MasterCard PIN	
-TEST A920-	Purchase 0006 thereof Tip	395,00 7,50
RSS Feed	Total 00006	395,00
TeleCash		
rerection	MasterCard 00007	356.00
14.08.2024 16:13 T-ID 54047757 Receipt-No. from: 0111 to: 0150	SEPA Lastschrift Offl	ine 11 51
T	Reversal 0001	-1 50
n-system quantity amount	Total 00004	10,01
girocard Online	SEPA Lastschrift Onli	ne
Purchase 0001 27,50	Purchase 0007	176,67
thereof Tip 2,50	Reversal 0001	-25,00
Total 00001 27,50	lotal 00008	151,67
girocard DTN	SEPA Lastschrift	
Purchase 0001 13,80	00012	161,68
· · · · ·	* E. E	
START RECONCILIATION HISTORY SOFTKEYS	START RECONCILIATION HIST	
	1 0	
	4 0	

5.2.4 Intermediate revenue



The Intermediate button can be used to show the sum of transactions since the last subtotal on the display. These are broken down according to the individual payment methods. The Intermediate revenue can also be printed by using the print symbol in the right upper corner.

TeleCash TeleCash fro	om fiserv 🖷		
Total re ** Total re	venue venue **		
-TEST A920- Benedikt Beier RSS Feed TeleCash			
14.08.2024 16:13 Receipt-No. from:	T-ID 54047757 0111 to: 0150		
Totals p-system quan	EUR tity amount		
girocard Online Purchase 00 thereof Tip Total 000	001 27,50 2,50 001 27,50		
girocard PIN Purchase 00	01 13,80		



5.3 Service



5.3.1 Init (Initialization)

Init is used to log on to network operation. TeleCash ships terminals pre-configured so that this button should only be used on the instructions of technical support.

5.3.2 Diagnosis

Using diagnostics, the terminal loads the customer-specific configuration provided. For example, this is used to load the document header into the terminal.

5.3.3 Configuration diagnosis

The configuration diagnostics loads TKM commands for the terminal.

5.3.4 EMV diagnosis

After an EMV diagnosis, the various counting methods are configured. The settings are printed on the receipt.

5.3.5 Call TMS

With Call TMS it is possible to download new software. To do this, an order number assigned by TeleCash can be entered and sent to the download center.

With the "HEARTBEAT" order, log files are transferred to TeleCash.

5.3.6 Info

This button can be used to display a wide range of information about the terminal and be printed out if necessary. This includes, for example, the app version, the store ID, the terminal ID, the IP address and the hotline number, which may are requested by the technical hotline if support is required.

5.3.7 Settings

Some settings of the TeleCash app can be changed here. After entering the corresponding password, for example, the cashier password can be changed or the current colour scheme can be adjusted.

TeleCash from fiserv	TeleCash from fiserv	TeleCash from fiserv
App settings	Change password	Change password
Customer settings	Change theme Alter current theme	Change theme Select a theme from the list. The app needs to restart after confirmation I light Dark TeleCash
TART RECONCLUATION HETORY SOFTNEYS		

The customer settings are protected by the cashier password. In the default configuration, the password is: 222222. The app settings include settings that can only be made by TeleCash.

6. Additional features

6.1 Rotate the screen

The TeleCash A920 has the option of rotating the display. This makes it possible to hold out the terminal to the cardholder in a clearly visible way and to have them pay conveniently.

6.1.1 Rotate the screen in the TeleCash app

The TeleCash app screen is rotated by sliding and pulling with two fingers on the TeleCash app screen.



By sliding with two fingers from the bottom to the top of the screen, the image is rotated towards the cardholder.

Turn the screen back

Sliding with two fingers from the top to the bottom of the screen will turn the image back again.

6.1.2 Rotate the screen in the checkout process

The screen can also be rotated when paying directly with the card by pressing the circling arrows when the payment card is prompted.



Connect with us

For more information about TeleCash:

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🕤 telecash.de

TeleCash from Fiserv has been offering customized and professional solutions for cashless card payments for over three decades: At the point of sale, in eCommerce for online shops and apps, and even omnichannel solutions. With over 250,000 terminals, TeleCash now operates the payment solution for more than 100,000 customers in a wide range of industries and sales channels.

*Regardless of the duration of the call, €0.20 from German landlines and €0.60 from German mobile networks

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